



Level 2 Award in Security Guarding

This Qualification Specification document is designed to outline all you need to know about the Level 2 Award in Security Guarding.

Qualification

The Level 2 Award in Security Guarding (QCF) has been accredited by the regulators of England, Wales and Northern Ireland (Ofqual, Welsh Government and CCEA) and is part of the Qualifications and Credit Framework (QCF). It is supported by Skills for Security, the Sector Skills Body for the Security sector.

Overview

This qualification has been developed to meet the requirements of the Security Industry Authority (SIA). It is based on the relevant SIA Specifications for Learning and Qualifications and provides the learner with the necessary knowledge and understanding to apply for an SIA licence and work as a security guard within the Private Security Industry.

Entry Guidance

The qualification can be undertaken by learners aged 16 or over who wish to work as a Security Guard. However, an SIA licence cannot be applied for until the age of 18.

Qualification Structure

This qualification is made up of three mandatory units, the details of which are included at the end of this document. Learners must successfully complete the assessments for the units to achieve the qualification.

Learning Hours

The SIA stipulate a minimum number of contact hours per unit. Contact hours are defined as time spent with a tutor or trainer, or during the assessment.

Unit	Unit Title	SIA Minimum Contact Hours
1	Working in the Private Security Industry	5
2	Working as a Security Officer	8
3	Conflict Management for the Private Security Industry	7 ½

How the qualification is assessed

This qualification is assessed through 3 multiple-choice examinations.

Unit 1: Working in the Private Security Industry

This unit is assessed by a 25 question multiple-choice examination the duration of which is 40 minutes. To be successful, learners must achieve a score of at least 18 out of 25.

Unit 2: Working as a Security Officer

This unit is assessed by a 40 question multiple-choice examination the duration of which is one hour. To be successful, learners must achieve a score of at least 28 out of 40.

Unit 3: Conflict Management for the Private Security Industry

This unit is assessed by a 25 question multiple-choice examination the duration of which is 40 minutes. To be successful, learners must achieve a score of at least 18 out of 25.

Following the assessment, a list of results will be provided to the Centre Contacts stating whether learners have passed or failed. Certificates for successful learners will be dispatched for distribution by Linx Security Training.

You will learn about the following:

Unit 1: Working in the Private Security Industry

1. Know the purpose and main features of the private security industry.
2. Understand the legislation that is relevant to people working in the private security industry.
3. Understand relevant aspects of health and safety in the workplace.
4. Know how to apply the principles of fire safety.
5. Know how to deal with non-fire-related workplace emergencies.
6. Understand the principles of effective communication and customer care in the private security industry.

Unit 2: Working as a Security Officer

1. Understand the role of a security officer within the private security industry.
2. Understand the importance of, and reasons for, patrolling.
3. Understand how to control access to and egress from a site.
4. Understand basic search procedures.
5. Understand the purpose and function of different types of technology, security and monitoring systems in the security environment.
6. Understand the law and its relevance to the role of a security officer.
7. Understand the importance and purpose of reporting and record keeping.

Unit 3: Conflict Management for the Private Security Industry

1. Understand the role of a security officer within the private security industry.
2. Understand how to recognise, assess and reduce risk in conflict situations.
3. Understand how to communicate effectively in emotive situations and de-escalate conflict.
4. Understand how to develop and use problem solving strategies for resolving conflict.
5. Understand good practice to follow after conflict situations



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