



# Sample Exam Questions

## Unit 1 – Working in the Private Security Industry

1. Which of the following is not classed as a security operative?

- A) Door supervisor
- B) Cash and Valuables in Transit operative
- C) Close Protection operative
- D) Traffic Warden

2. The 'Hierarchy of Control' is designed to:

- A) minimise risks
- B) document risks
- C) eliminate all risks
- D) make staff wear PPE

3. What colours are first aid signs?

- A) Red and white
- B) Yellow and black
- C) Blue and white
- D) Green and white

4. Which of the following can be removed to break the fire triangle?

- A) Fuel
- B) Foam
- C) Fire hose
- D) Fire blanket

5. For effective communication to occur, the security operative must have:

- A) an authoritarian attitude
- B) a positive attitude
- C) a negative attitude
- D) an aggressive attitude

## Unit 2 – Working as a Security Officer

1. The Assignment Instructions are:

- A) written guidelines to give security officers an idea of how to do the job
- B) written guidelines stating what a security officer needs to do and how to do it on that site
- C) written guidelines for insurance purposes
- D) written guidelines for the management of the site

2. The purpose of a control room is to:

- A) see if staff are working in the offices
- B) see if staff have clocked in on time
- C) manage all security operations
- D) see if anything interesting is happening on site

3. Routine patrols should be at varied times so that:

- A) staff are not aware when security may see them on breaks
- B) management cannot work out when you should be in the controlroom
- C) your colleagues cannot locate you
- D) criminals cannot work out the patrol pattern

4. What is the first action a security officer should take if they discover a trespasser?

- A) Politely ask them to leave
- B) Aggressively order them to leave
- C) Eject them forcibly
- D) Confirm that they will not leave

5. Why should a security officer keep a personal notebook?

- A) So they may refer to it if required to give evidence in court
- B) To justify overtime
- C) To make notes about how they feel about their job
- D) To make notes about anyone who has upset them

**Unit 3 – Conflict Management for the Private Security Industry****1. Which of the following statements is positive and least likely to cause conflict?**

- A) "Excuse me but may I search your bag?"
- B) "Give me that bag, I'm going to search it"
- C) "I know you are nicking stuff. Now give me that bag."
- D) "I hope you are not thinking about refusing a search."

**2. Which of the following is an example of an 'inhibitor'?**

- A) Aggression
- B) Swearing
- C) Fear of legal consequences
- D) Finger pointing

**3. Which of the following is an example of using dynamic risk assessment?**

- A) Think safety first
- B) Rush in
- C) Make sure you are there first
- D) Avoid the situation

**4. If you do not allow a customer room to walk away from you, what is the most likely outcome?**

- A) It does not make any difference
- B) The customer may try to push past you
- C) Customers never walk away when given the opportunity
- D) An available exit path will make the customer more emotional

**5. Why should security staff reflect on conflict situations?**

- A) To determine if they should resign
- B) To determine if they acted correctly
- C) To determine if they should be disciplined
- D) To determine if they can sue the customer



**Linx Training Ltd**

**Head Office:** Craneshaw House, 8 Douglas Road, Hounslow, Middlesex TW3 1DA  
**Telephone:** 0208 166 1593 **Website:** [www.linxtraining.co.uk](http://www.linxtraining.co.uk)

