



Sample Exam Questions

Unit 1 – Working in the Private Security Industry

1. Which of the following is not classed as a security operative?

- A) Door supervisor
- B) Cash and Valuables in Transit operative
- C) Close Protection operative
- D) Traffic Warden

2. The 'Hierarchy of Control' is designed to:

- A) minimise risks
- B) document risks
- C) eliminate all risks
- D) make staff wear PPE

3. What colours are first aid signs?

- A) Red and white
- B) Yellow and black
- C) Blue and white
- D) Green and white

4. Which of the following can be removed to break the fire triangle?

- A) Fuel
- B) Foam
- C) Fire hose
- D) Fire blanket

5. For effective communication to occur, the security operative must have:

- A) an authoritarian attitude
- B) a positive attitude
- C) a negative attitude
- D) an aggressive attitude

Unit 2 – Working as a Door Supervisor

1. A key quality of a door supervisor is:

- A) professionalism
- B) having martial arts skills
- C) provocativeness
- D) sarcasm

2. Which of the following is the most serious type of assault?

- A) ABH
- B) Verbal assault
- C) GBH
- D) Common assault

3. Why should door supervisors wear gloves when handling drugs?

- A) To prevent substances being absorbed through the skin
- B) To avoid insurance claims
- C) It looks professional to the customers
- D) To comply with health and safety law

4. Having arrested someone, door supervisors are responsible for the person's:

- A) personal property
- B) welfare and safe custody
- C) interview
- D) dietary needs

5. Forensic evidence at the scene of a crime should be:

- A) Photographed by the door team
- B) Destroyed
- C) Preserved
- D) Contaminated

Unit 3 – Conflict Management for the Private Security Industry

1. Which of the following statements is positive and least likely to cause conflict?

- A) "Excuse me but may I search your bag?"
- B) "Give me that bag, I'm going to search it"
- C) "I know you are nicking stuff. Now give me that bag."
- D) "I hope you are not thinking about refusing a search."

2. Which of the following is an example of an 'inhibitor'?

- A) Aggression
- B) Swearing
- C) Fear of legal consequences
- D) Finger pointing

3. Which of the following is an example of using dynamic risk assessment?

- A) Think safety first
- B) Rush in
- C) Make sure you are there first
- D) Avoid the situation

4. If you do not allow a customer room to walk away from you, what is the most likely outcome?

- A) It does not make any difference
- B) The customer may try to push past you
- C) Customers never walk away when given the opportunity
- D) An available exit path will make the customer more emotional

5. Why should security staff reflect on conflict situations?

- A) To determine if they should resign
- B) To determine if they acted correctly
- C) To determine if they should be disciplined
- D) To determine if they can sue the customer

Unit 4 – Physical Intervention Skills for the Private Security Industry

Practical Assessment and Test.



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