



Level 2 Award in CCTV

This Qualification Specification document is designed to outline all you need to know about the Level 2 Award in CCTV (Public Space Surveillance).

Qualification

The Level 2 Award in CCTV (QCF) has been accredited by the regulators of England, Wales and Northern Ireland (Ofqual, Welsh Government and CCEA) and is part of the Qualifications and Credit Framework (QCF). It is supported by Skills for Security, the Sector Skills Body for the Security sector.

Overview

This qualification has been developed to meet the requirements of the Security Industry Authority (SIA). It is based on the relevant SIA Specifications for Learning and Qualifications and provides the learner with the necessary knowledge and understanding to apply for an SIA licence and work as a CCTV Operative.

Entry Guidance

The qualification can be undertaken by learners aged 16 or over who wish to work either as a CCTV Operative. However, an SIA licence cannot be applied for until the age of 18.

Qualification Structure

This qualification is made up of three mandatory units, the details of which are included at the end of this document. Learners must successfully complete the assessments for the units to achieve the qualification.

Learning Hours

The SIA stipulate a minimum number of contact hours per unit. Contact hours are defined as time spent with a tutor or trainer, or during the assessment.

Unit	Unit Title	SIA Minimum Contact Hours
1	Working in the Private Security Industry	5
2	Working as a CCTV Operator	14
3	Practical use of a CCTV System	8

How the qualification is assessed

This qualification is assessed through 2 multiple-choice examinations.

Unit 1: Working in the Private Security Industry

This unit is assessed by a 25 question multiple-choice examination the duration of which is 40 minutes. To be successful, learners must achieve a score of at least 18 out of 25.

Unit 2: Working as a CCTV Operator

This unit is assessed by a 40 question multiple-choice examination the duration of which is one hour. To be successful, learners must achieve a score of at least 28 out of 40.

Unit 3: Practical use of a CCTV System

This unit is assessed by the tutor and externally moderated.

You will learn about the following:

Unit 1: Working in the Private Security Industry

1. Know the purpose and main features of the private security industry.
2. Understand the legislation that is relevant to people working in the private security industry.
3. Understand relevant aspects of health and safety in the workplace.
4. Know how to apply the principles of fire safety.
5. Know how to deal with non-fire-related workplace emergencies.
6. Understand the principles of effective communication and customer care in the private security industry.

Unit 2: Working as a CCTV Operator

1. Understand CCTV Codes of Practice, Operational Procedures and Guidelines.
2. Understand relevant Legislation and how it impacts on CCTV operations.
3. Understand the Roles and Responsibilities of the CCTV Operator and other CCTV Staff.
4. Understand the characteristics of a CCTV system.
5. Understand how to make effective use of CCTV equipment.
6. Understand Emergency Procedures in the CCTV Control Room.

Unit 3: Practical Operation of CCTV Equipment

1. Be able to operate CCTV Equipment.
2. Be able to demonstrate operational use of a CCTV System.



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